



Dear Valued Customer,

At Newton County Water & Sewerage Authority (NCWSA), our top priority is delivering safe, reliable drinking water and protecting the environment through effective wastewater treatment. As members of this community ourselves, we take our role seriously and work hard to provide quality service as efficiently as possible.

Like many households, NCWSA is feeling the impact of inflation and rising costs for materials, fuel, chemicals, and electricity needed to maintain water safety and service reliability. While we've tightened our budget and improved operational efficiency, continued increases in costs necessitate adjusting our rates.

To minimize the financial impact on our customers, the NCWSA Board has adopted a policy of small, annual rate adjustments instead of significant, one-time increases. This approach allows us to maintain service quality while easing the burden on our community.

Effective July 1, 2025, the new rate structure will result in a modest increase.

For example:

- A typical household using 5,000 gallons/month will see a **\$1.85/month** increase for water only, or **\$4.72/month** if using both water and wastewater services.
- That's about **\$0.06 to \$0.15 per day**, or **\$22.20 to \$56.64 annually**, depending on service type.

You can also manage your bill by using less water, since charges are based on consumption, and conserving water helps lower costs.

We appreciate your continued trust and thank you for helping us protect our community's most valuable resource. For questions, please contact us at **770-787-1375**.

Sincerely,

Mike Hopkins
Newton County Water & Sewerage Authority